

CONRAD®

PUNTA DE MITA

Punta de Mita, August 28th, 2023

Dear Stacia,

The well-being, safety and security of our guests and team members are of paramount importance, and Conrad Punta de Mita continues to make every effort to ensure all practices and standards are in line with strict safety and security regulations.

There is No Advice from U.S. to Reconsider Travel to Punta de Mita Area

Following news of caution warnings in the country, we are aware of the heightened concern of our guests. Please be assured that the U.S. Department of State has issued Nayarit state, where Conrad Punta de Mita is located, a Level 2* (out of 4) designation which means "exercise increased caution", the same advice given for travel to countries including France, Italy, Spain, Germany and the United Kingdom. We advise would-be travelers to check with their respective governments for travel advice when visiting any destination. There is no advice to reconsider your travel to Punta de Mita at this time.

*The US Department of State consistently monitors the risk levels of states and regions around the world. The Travel Advisory system categorize states and regions based on four levels.

Level 4: Do Not Travel

Level 3: Reconsider Travel

Level 2: Exercise Increased Caution when Traveling

Level 1: Exercise Normal Precautions when Traveling

There are 32 states in Mexico, and the U.S. Department of State has "do not travel" advisories in place for six. The state of Tamaulipas where Matamoros is located is about 800 miles away from Punta de Mita, which is about the distance from New York City to Chicago.

Where We are Located

The city of Puerto Vallarta and the region of Riviera Nayarit is a leading touristic destination. With more than 30 million U.S. citizens traveling to Mexico, our area received 3.5 million international visitors in 2022. Federal and local governments continuously reinforce safety in the area with police presence and National Guard support.


Conrad Punta de Mita is located inside the gated community of Litibu with security checkpoints to enter the complex, and our resort has a second gated security checkpoint at the entrance. Conrad Punta de Mita also maintains a 24/7 visible security presence on the resort grounds.

Living in the destination, we understand the environment and monitor the situation constantly. I feel confident the Riviera Nayarit and Puerto Vallarta continue to be a safe destination. Conrad Punta de Mita has remarkable experienced team members who take great pride in making guest safety a priority and delivering exceptional service and hospitality while making guests feel at home.

Be assured we are closely monitoring developments and maintain contact with local authorities and our tourism partners, ensuring we stay informed.

If there is anything we can assist you with, please do not hesitate to contact me.

Sincerely,

 Digitally signed
by Marco Tabet
Date: 2023.04.04
11:57:39 -06'00'

Marco Tabet
General Manager
Conrad Punta de Mita